

**GRIEVANCE REDRESSAL/ESCALATION MATRIX**

<b><u>Designation</u></b>	<b><u>Contact Person</u></b>	<b><u>Details</u></b>
<b>Customer Care</b>	<b>Sandeep Wagle</b>	A - 3601, Oberoi Eternia, Sambhaji Nagar, LBS Rd. Mulund West, Mumbai 400080  +91-9136922364  <a href="mailto:sandeep@sandeepwagle.com">sandeep@sandeepwagle.com</a>  9 AM to 5 PM Monday to Friday (closed on every national holiday and Saturday and Sunday)
<b>Head of Customer Care</b>	<b>Sandeep Wagle</b>	A - 3601, Oberoi Eternia, Sambhaji Nagar, LBS Rd. Mulund West, Mumbai 400080  <a href="mailto:sandeep@sandeepwagle.com">sandeep@sandeepwagle.com</a>  +91-9136922364  9 AM to 5 PM Monday to Friday (closed on every national holiday and Saturday and Sunday)
<b>Compliance Officer</b>	<b>Sandeep Wagle</b>	A - 3601, Oberoi Eternia, Sambhaji Nagar, LBS Rd. Mulund West, Mumbai 400080  +91-9136922364  <a href="mailto:info@sandeepwagle.com">info@sandeepwagle.com</a>  9 AM to 5 PM Monday to Friday (closed on every national holiday and Saturday and Sunday)

<b>CEO</b>	<b>Sandeep Wagle</b>	A - 3601, Oberoi Eternia, Sambhaji Nagar, LBS Rd. Mulund West, Mumbai 400080  <a href="mailto:sandeep@sandeepwagle.com">sandeep@sandeepwagle.com</a>
		9 AM to 5 PM Monday to Friday (closed on every national holiday and Saturday and Sunday)
<b>Principal Officer</b>	<b>Sandeep Wagle</b>	A - 3601, Oberoi Eternia, Sambhaji Nagar, LBS Rd. Mulund West, Mumbai 400080  <a href="mailto:sandeep@sandeepwagle.com">sandeep@sandeepwagle.com</a>  9 AM to 5 PM Monday to Friday (closed on every national holiday and Saturday and Sunday)